

## HANYS Geriatric Emergency Department Accreditation Kickoff

May 22

1:30 – 3:30 p.m.

Virtual

This educational activity is jointly provided by AXIS Medical Education and HANYS.

**Target audience:** Hospital emergency department physicians and nurses

**Overview:** This educational activity will provide foundational education for New York hospital emergency departments pursuing Level 2 and 3 Geriatric Emergency Department accreditation from the American College of Emergency Physicians.

### Learning objectives:

- Describe the distinguishing features and anticipated improvement in patient outcomes for an accredited geriatric emergency department.
- Evaluate your organization's progress in implementing required standards for each level of accreditation.
- Develop an action plan for implementing GEDA care practices and standards to achieve Level 2 or 3 accreditation.
- Define the roles and responsibilities of each interprofessional team member responsible for adopting the GED's selected care processes.

### Agenda

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1:30 p.m.	Welcome, introductions and opening remarks
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*Lance San Souci, Project Manager, Aging Programs, HANYS*

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1:40 p.m.	GEDA: An evidence-based approach to ED care transformation
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*Kevin Biese, MD, MAT, FACEP, Associate Professor, Emergency and Internal Medicine and Director, Geriatric Emergency Medicine, University of North Carolina at Chapel Hill*

Dr. Biese will share the compelling case for adopting the GED model. He'll ground the conversation by contextualizing GEDA's history of evidence-based care transformation and offer data on how GEDs perform better on selected quality metrics and healthcare utilization compared with non-GEDs.

Attendees will also receive strategic planning advice on when to increase tier levels, focusing on systemwide standardization.

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2 p.m.

Case study: University of Vermont Health System's care transitions program

*Natalie Elder, MD, PharmD, Assistant Professor, Emergency Medicine, Larner College of Medicine; Geriatric Emergency Medicine Director, University of Vermont Health Network*

Dr. Elder will share UVM's (a Level 3 GED) approach to care transitions for older adults, including:

- quotes from physician champions on how care quality improved due to the implemented care process;
- the journey to GEDA;
- measurable outcomes related to the care transitions problem UVM addressed (e.g., improved connections to social and non-medical community-based services); and
- how attendees can similarly improve care transitions.

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2:20 p.m.

Accreditation requirements

*Nicole Tidwell, MPH, Senior Program Manager, Accreditation, American College of Emergency Physicians*

Nicole Tidwell will share the requirements for bronze and silver accreditation, including required care practices, staffing and other standards. She'll outline how hospitals can implement and sustain three standard-of-care processes: urinary catheter, NPO status and physical restraint minimization. She will also offer example protocols and process flows that hospitals can adapt for their own use.

Participants will also learn where attending clinicians can find further geriatric-specific education (e.g., online modules, GEDC learning opportunities, etc.). The session will end with a Q&A.

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3 p.m.

HANYS resources and support

*Lance San Souci*

Lance San Souci will review the support available through HANYS, including pre-application review and peer networking, and resources from the American Geriatric Society, including tools and education for clinicians (e.g., BEERS criteria guide and pocket card, Age-Friendly Resource Library, etc.).

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3:10 p.m.

Application portal demonstration

*JoAnna Putnam, MPH, GEDA Operations Manager, American College of Emergency Physicians*

JoAnna Putman will provide a live demonstration of the GEDA portal, including how to submit and apply the HANYS member PO code.

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3:20 p.m.

Next steps and Q&A

*Lance San Souci*

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## Faculty

### **Kevin Biese, MD, MAT, FACEP**

Associate Professor, Emergency and Internal Medicine and Director, Geriatric Emergency Medicine, University of North Carolina at Chapel Hill

In addition to serving as an associate professor of emergency and internal medicine and director of geriatric emergency medicine, Dr. Kevin Biese is also vice chair of academic affairs at the University of North Carolina at Chapel Hill School of Medicine and the UNC Health Alliance and UNC Senior Alliance board, the clinically integrated network across UNC Health's care delivery system. He also serves as a consultant with West Health, a San Diego-based philanthropic organization dedicated to improving care for older adults.

With the support of the John A. Hartford and West Health Foundations, Biese is the co-leader alongside Dr. Ula Hwang of the National Geriatric Emergency Department Collaborative, serving as co-principal investigator of the implementation arm. He serves as chair of the first Board of Governors for the ACEP Geriatric Emergency Department Accreditation Program, which has improved care quality in over 475 emergency departments in 40 states and 4 countries.

### **Natalie Elder, MD, PharmD**

Assistant Professor, Emergency Medicine, Larner College of Medicine; Geriatric Emergency Medicine Director, University of Vermont Health Network

Dr. Natalie Elder is an assistant professor of emergency medicine at the Larner College of Medicine and director of geriatric emergency medicine for the UVM Health Network. Her interests include geriatric emergency medicine department accreditation and pain management.

Elder led the planning, developing and applying for Level 3 geriatric ED status for all six of UVM's emergency departments. Accreditation was granted in Fall of 2023.

## JoAnna Putnam, MPH

Bio pending.

## Lance San Souci, PMP

Project Manager, Aging Programs, HANYS

As project manager, aging programs at the Healthcare Association of New York State, Lance San Souci oversees HANYS' Age-Friendly Health Systems Action Community and the Geriatric Emergency Department Accreditation program.

San Souci was previously the research project manager for the New England Centenarian study at Boston University School of Medicine and the patient education and care plan coordinator at Renown Health in Reno, Nevada. He earned a bachelor's degree in biological psychology from the University of California, Davis, and is a Master of Public Health candidate at Boston University.

## Nicole Tidwell, MPH

Senior Program Manager, Accreditation, American College of Emergency Physicians

Nicole Tidwell leads the daily activities for the GEDA program, provides programmatic oversight for The Pain and Addiction Care in the ED Program and is implementing the new Emergency Department Accreditation program launching in late Spring 2024.

Tidwell's expertise lies in establishing, evolving, promoting and managing every aspect of the sought-after GEDA program. Her background includes 25 years of project management, program development, advertising, sales and marketing.

Tidwell is the staff liaison to ACEP's Geriatric Emergency Medicine Section, the Geriatric Emergency Medicine Accreditation Board of Governors, the Geriatric Emergency Medicine Accreditation Advisory Board and many workgroups directly related to the GEDA program.

## ACCREDITED CONTINUING EDUCATION

### Accreditation Statement



In support of improving patient care, this activity has been planned and implemented by AXIS Medical Education and HANYS. AXIS Medical Education is jointly accredited by the Accreditation Council for Continuing Medical Education, Accreditation Council for Pharmacy Education and American Nurses Credentialing Center to provide continuing education for the healthcare team.



This activity was planned by and for the healthcare team, and learners will receive 2.0 Interprofessional Continuing Education credit for learning and change.

### Credit Designation for Physicians

AXIS Medical Education designates this live activity for a maximum of 2.0 *AMA PRA Category 1 Credit(s)*<sup>TM</sup>. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

### Credit Designation for Nursing

AXIS Medical Education designates this continuing nursing education activity for a maximum of 2.0 contact hours.

*Learners are advised that accredited status does not imply endorsement by the provider or ANCC of any commercial products displayed in conjunction with an activity.*

### AXIS Contact Information

For information about the accreditation of this program, please contact AXIS at [info@axismeded.org](mailto:info@axismeded.org).

### Disclosure of Relevant Financial Relationships

AXIS Medical Education requires faculty, instructors, authors, planners, directors, managers, peer reviewers and other individuals who are in a position to control the content of this activity to disclose all personal financial relationships they may have in the past 24 months with ineligible companies. An ineligible entity is any organization whose primary business is producing, marketing, selling, reselling or distributing healthcare products used by or on patients. All relevant financial relationships are identified and mitigated prior to initiation of the planning phase for an activity.

AXIS has mitigated and disclosed to learners all relevant financial relationships disclosed by staff, planners, faculty/authors, peer reviewers or others in control of content for this activity. Disclosure of a relationship is not intended to suggest or condone bias in any presentation but is made to provide participants with information that might be of potential importance to their evaluation of a presentation or activity. Disclosure information for faculty, authors, course directors, planners, peer reviewers and/or relevant staff is provided with this activity.

The **faculty** reported the following relevant financial relationships or relationships they have with ineligible companies of any amount during the past 24 months:

Name of faculty/presenter	Reported financial relationship
Kevin Biese, MD, MAT, FACEP	Consultant: Third Eye Health
Natalie Elder, MD, PharmD	Nothing to disclose
JoAnna Putnam, MPH	Pending
Lance San Souci, PMP	Nothing to disclose
Nicole Tidwell, MPH	Nothing to disclose

The **directors, planners, managers, peer reviewers and relevant staff** reported the following financial relationships they have with any ineligible company of any amount during the past 24 months:

Name of planner/reviewer/staff	Reported financial relationship
Kristina Catrambone, CMP, CGMP	Nothing to disclose
Holly M. Hampe, DSc, RN, MHA, MRM, CPHQ	Nothing to disclose
Christina Miller-Foster, MPA	Nothing to disclose
Dee Morgillo, MEd, MT(ASCP), CHCP	Nothing to disclose

Lance San Souci, PMP	Nothing to disclose
Ronald Viggiani, MD	Nothing to disclose

**Disclaimer**

Participants have an implied responsibility to use the newly acquired information to enhance patient outcomes and their own professional development. The information presented in this activity is not meant to serve as a guideline for patient management. Any procedures, medications or other courses of diagnosis or treatment discussed in this activity should not be used by clinicians without evaluation of patient conditions and possible contraindications on dangers in use, review of any applicable manufacturer's product information and comparison with recommendations of other authorities.

**Requirements for credit:**

- Attend/participate in the educational activity and review all course materials.
- Complete the CE Attestation/Evaluation form online by 11:59 p.m. ET June 23, 2024. Instructions will be provided. If you do not complete the online evaluation by this date, you will not be able to get CE credit for this event.
- Upon successful completion of the online form, your statement of completion will be presented to you to print.